



## **ICN Mission**

Through Iowa's broadband infrastructure and partnerships, broker access for Iowans to acquire the highest quality education, medical, judicial, and governmental telecommunications services.

## **ICN Vision**

Represent the public network investment while partnered with the private sector to benefit the citizens of Iowa.

## **ICN Guiding Principles**

1. Customer focused
2. Benefit the citizens of Iowa
3. Partner with private sector entities
4. Value and empower employees
5. Teamwork and cooperation thrive among staff, customers, and partners
6. Trust and integrity are paramount
7. Results driven

## **ICN Goals**

1. Operate the network in an efficient and responsible manner providing the most economical service.
2. Maintain a qualified workforce.
3. Ensure customer network capacity needs are met while achieving optimal utilization of all network facilities.
4. Ensure Iowans have access to essential broadband services through partnerships and sharing of resources with private sector entities.
5. Enable customers, stakeholders, partners and end users to have a full understanding of the purpose of the ICN and capabilities of broadband available through ICN in partnership with private sector entities.